

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P.O. Box 272400
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 10002158-1

3639

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Anna Maria Zara et al

Application No.: 09/666,910

Confirmation No.: 7529

Examiner: Igor N. Borissov

Group Art Unit: 3639

Filing Date: Sept. 21, 2000

Title: INTELLIGENTLY CLASSIFYING AND HANDLING
USER REQUESTS IN A DATA SERVICE SYSTEM

Mail Stop
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
() No additional fee (fee \$ _____)
() Other: _____

| CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY | | | | | | |
|--|--|------------------------|--|-------------------------|-------------|---------------------------|
| (1) FOR | (2) CLAIMS REMAINING AFTER AMENDMENT | (3) NUMBER EXTRA | (4) HIGHEST NUMBER PREVIOUSLY PAID FOR | (5) PRESENT EXTRA | (6) RATE | (7) ADDITIONAL FEES |
| TOTAL CLAIMS | 19 | MINUS | 20 | = 0 | X \$50 | \$ 0 |
| INDEP. CLAIMS | 3 | MINUS | 3 | = 0 | X \$200 | \$ 0 |
| [] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM | | | | | + \$360 | \$ 0 |
| EXTENSION FEE | 1ST MONTH \$120.00 | 2ND MONTH \$450.00 | 3RD MONTH \$1020.00 | 4TH MONTH \$1590.00 | | \$ 0 |
| OTHER FEES | | | | | | \$ |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT | | | | | | \$ 0 |

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

Date: June 30, 2005

Anna Maria Zara et al

By

Patrick C. Keane

Attorney/Agent for Applicant(s)
Reg. No. 32,858

Date: June 30, 2005

I hereby certify that this document is being filed by personal delivery to the Customer Service Window Randolph Building, 401 Dulany Street Alexandria, VA 22314, of the United States Patent & Trademark Office on the date indicated above.

By:

(Attorney Signature and Reg. No.)

Telephone No.:



Patent
Attorney's Docket No. 10002185-1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)

Anna Maria Zara et al.)

Application No.: 09/666,910)

Filed: September 21, 2000)

For: INTELLIGENTLY CLASSIFYING)
AND HANDLING USER REQUESTS)
IN A DATA SERVICE SYSTEM)

Group Art Unit: 3639

Examiner: Igor N. Borissov

Confirmation No.: 7529

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated March 31, 2005, reconsideration and allowance of the present application are respectfully requested.